

PHYSICAL PLANT CUSTOMER SURVEY FORM

The Physical Plant would like to hear your comments, in order to provide better services to our customers. If you have conducted business with the Physical Plant, please tell us what you think. Suggestions are welcome. Including your name and telephone, is of course optional, but helpful. You may mail these to: **Physical Plant Administration, MSC 142.**

Administrative Services: Work Order requests, TMAIL, & Vehicle Rentals

Not Satisfied Satisfied Highly Satisfied

Comments: _____

Building Maintenance Services: Carpentry, General Repair, Painting, & Locksmith

Not Satisfied Satisfied Highly Satisfied

Comments: _____

Utilities Services: HVAC, A/C & Refrigeration, Electrical, & Plumbing, Utility distribution systems (water, gas, electrical, & sanitation)

Not Satisfied Satisfied Highly Satisfied

Comments: _____

General Services: Grounds, Automotive Shop, & Service (moving) Crew

Not Satisfied Satisfied Highly Satisfied

Comments: _____

Custodial Services (by buildings included in each area): Crew A (West of University Blvd & College Hall), Crew B (East of University Blvd. & North of Engineering Ave), & Crew C (East of University Blvd. & South of Engineering Ave)

Not Satisfied Satisfied Highly Satisfied

Comments: _____

Optional Information: Name _____ Telephone _____

Building _____ **Room #** _____ **Email** _____ **Date** _____

Thank you for your time, consideration, and help in determining where we need to concentrate and improve our efforts and services.